

MAINSTREET BANK




TELEPIN® User Instructions

At-Home

To order your card, you must select your Personal Identification Number (PIN). You will need a touch-tone phone, a pen, the cardholder application and your desired 4-digit PIN. Please follow these simple instructions.

YOU do:

TELEPIN® does:

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|---|---|---|---|
| 1 |  Dial 1-800-224-7670 | ➔ | TELEPIN® will greet you and ask for your 5-digit client code. |
| 2 | Enter (key) client code: 51035 | ➔ | TELEPIN® will assign a 6-digit transaction order number. |
| 3 |  Write the 6-digit transaction order number on your card application where requested. | ➔ | TELEPIN® will ask you to enter your order number. |
| 4 | Enter (key) the number you wrote on the application. (Be sure to enter the number as you have it on the form and not from memory. If you have it written incorrectly, TELEPIN® will give you an opportunity to correct the number.) | ➔ | TELEPIN® will tell you the number is correct and ask you to press a 9 when you are ready to select a PIN. |
| 5 | Press 9 | ➔ | TELEPIN® will ask you to select your 4-digit PIN. |
| 6 |  Enter (key) your PIN.
(REMEMBER YOUR PIN! It will not be mailed to you. DO NOT write your PIN on the application or your card!) | ➔ | TELEPIN® will read back your PIN & ask you to press 9 if correct, 6 if not. |
| 7 | Press 9 (If you press 6, you will be allowed to reenter your PIN.) | ➔ | TELEPIN® will thank you for banking at MAINSTREET BANK and you can hang up. |

If you have any problems with this transaction call us at (703) 481-4567 or come by our branch located at 727 Elden Street – Herndon VA 20170 for assistance. We will process your order as soon as we receive your application.

MAINSTREET BANK Visa Debit Card Application

YES! I want a Debit card...

I hereby request that a card be issued for the account owner designated below. The retention or use of such card shall be governed by the printed terms and conditions of *THE AUTOMATED TELLER MACHINE CARDHOLDER AGREEMENT* and such other terms and conditions, or amendments thereto, as may be established from time to time by MainStreet Bank and communicated in writing to me.

CARD REQUEST FORM

When the information below is completed, please sign and return to:

- MAINSTREET BANK – P.O. Box 373 – Herndon, VA 20170

MY NAME (please print): _____

Street Address _____

City/State/Zip _____

Home Phone / - _____

Work Phone / - _____

Checking Account Number _____

Signature: _____

Date: _____

TELEPIN® TRANSACTION ORDER NUMBER:
Do Not Enter PIN (Secret # you selected)

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Additional Accounts

Checking:

Account Number	Type

Savings:

Account Number	Type

Loans:

Account Number	Type